Corporate Fact Sheet

Corporate Headquarters:

VoicePlus, Inc.
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Regional Offices:

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World Wide Web Address:

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Public Relations Contact:

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Principals:

Jim Gillespie, President and CEO
Diane Nowak, Vice President of Sales and Marketing Communications
Robert Buller, Vice President of Business Development
Bradley Eickman, Vice President of Operations
Suzette Anderson, Director of Customer Solutions and Service
Thomas Kenyon, Director of System Engineering

Founded:

VoicePlus is a tenured member of the communications industry, offering solutions to customers since 1986. At VoicePlus, we understand how to remain competitive in today's volatile business market. We understand the importance of deploying the latest technology to harness information and increase employee efficiency. VoicePlus Mission Statement: "To deliver world-class products and professional services that meet our customer's demands today with a vision toward tomorrow."

Product Relationships:

VoicePlus has reseller distribution agreements with top-tier manufactures and application developers to deliver advanced technology and solutions to businesses. To our customers this means that we explore every avenue and relationship to offer the optimal business solution package for each individual business. These productive alliances with other leading companies enable VoicePlus to maximize today's technology to ensure that our customers receive the optimum business solution. VoicePlus product selection is determined with customization in mind.

AlertPlus:

AlertPlus is a proprietary technology, designed and marketed by VoicePlus, Inc. *AlertPlus* provides notification of corporate voice messages to remote and mobile employees. Text messages or SMS notifications can be delivered to wireless devices such as cellular phones, Blackberrys and PDAs, as well as, email inboxes or Instant Messaging. *AlertPlus* can even provide an audible and visible screen pop to a users PC any where in the world! *AlertPlus* will easily interface with corporate legacy voice mail systems enabling companies to increase the efficiency of the existing systems and their employees. *AlertPlus* does not interfere with the message notification of the wireless systems or the message waiting light at the corporate telephone set.

AttachStor:

AttachSTOR, Inc has developed a transparent solution for data network environments that *reduces* storage requirements, *improves* mail server performance, and *frees up* network bandwidth by addressing a major cause of these issues – the large amount of e-mail attachments being sent and received. The AttachSTOR product suite reduces the Total Cost of Ownership of corporate Email Systems.

Interactive Intelligence:

Interactive Intelligence's *Interaction Center Platform®* is the foundation for a unique suite of Windows 2000-based IP telephony software applications, which extends IP PBX functionality to include multimedia routing and queuing, interactive voice response, voice mail, unified messaging, fax-on-demand, Internet text chat, Web callback, SIP support and much more.

Mitel:

VoicePlus, Inc. is a Mitel Platinum Dealer. Mitel Networks' broad portfolio of solutions provides advanced voice, video and data communications platforms, desktop phones and Internet appliances, intuitive applications for customer relationship management and mobility, messaging and multimedia collaboration. As a Mitel Networks Solution Provider, VoicePlus, Inc. shares the vision of IP business communications as the opportunity of the future - and a commitment to be the market leader.

The Mitel NuPoint Messaging product was previously known as Centigram VoiceMemo II. VoicePlus, Inc. is the oldest authorized distributor of the Mitel NuPoint Messenger Product. Mitel products include: NuPoint 7.0, NuPoint 6.0 versions Model 70, 120I, 120R, 120S and 640, Centigram VoiceMemo II, VoiceMemo VMVS.

MyVoicePlus.net:

MyVoicePlus is a hosted nationwide, cost effective Unified Messaging offering. *MyVoicePlus* has a unique differentiation from competitive hosted solutions in that it provides a level of integration with existing corporate legacy and IP voice mail infrastructures. *MyVoicePlus* has proprietary software which provides Unified Messaging, Single Number Reach, Follow Me, Read Email (Text to Speech), User Lobby, Automated Attendant, Fax, Calendar, Notes, BookMarks, Scheduling, Web Access, and Outlook Synchronization, as well as host of additional features.

SS8 Networks:

VoicePlus, Inc. is the only authorized distributor of SS8 voice mail products to Service Providers and Enterprise. Building on a 20-year heritage in California's Silicon Valley, SS8 Networks combines a broad range of technical expertise including decades of Public Switched Telephone Network (PSTN) and Internet Protocol (IP) experience. SS8 Networks delivers three major solution sets: applications and service creation; signaling infrastructure; and lawful intercept systems. SS8 voice mail offering includes: BSP 6.0 versions 120S and 640, BSP 2.1, Service Controller 3100 and Centigram VoiceMemo II.

Wygant:

Wygant Encore is a voice logging system that integrates the latest telephone and data recording technology into a simple, reliable, and affordable PC-platform package. Encore allows one to monitor the personnel within a company or the agents within a call center; log, review, retrieve, organize, catalog, archive, and achieve virtually real-time verification in an easy-to-use Windows environment. Because Encore is fully integratable with any PBX or ACD system, our customers are assured an optimal logging solution which includes: a high-impedance audio interface, a direct digital interface for proprietary desk sets from most major manufacturers, T-1, E-1, ISDN, and a silent monitor/conference solution.